



Can EYN cut costs and generate more revenue for Your Business?

CASE STUDY: Staffline

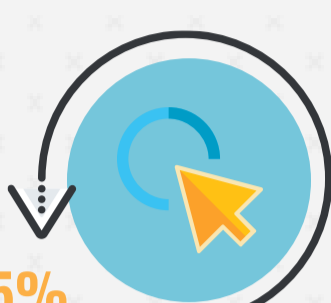
Staffline, one of the biggest recruitment companies in the UK, looked for a digital Right To Work solution and saw a major decrease in operating costs and significant improvement in their customer journey.

The Results



15X
faster onboarding

Staffline saw a huge improvements in on-boarding speed, with users being verified within 2 min instead of 30 min with the manual process.



85%
automation of ID checks

The staffing company received a 85% automation of ID checks, a major boost to their operations. Overall head count saving, due to a scalable and automated solution, had reduced by 6.



9X
Cost saving

ID check cost is decreased by 9X, significant in such a short span of time.

The Challenge

Staffline must ensure compliance of their ethical standards while also satisfying Government and GLAA regulation during the placement of up to **60,000 workers each day**. Failing to do so exposes the business to fines and losing their licence to operate. To satisfy such requirements, Staffline needs to make sure that every worker has the right-to-work in the UK, that is checking the **authenticity** of a worker's government-issued **identity documents** and ensuring that they are the person who they claim to be.



The Solution: VeriFast by EYN

Facing the responsibility to verify between 2,000 and 4,000 worker's Right-to-Work status every week, the speed, security, scale and coverage of the ID check solution were a crucial factor of consideration.

Speed

- A manual and time-consuming ID check process results in operation's costs and causes friction to the user and potential drop off.
- -> Thanks to VeriFast's **cryptographic** and **biometric** checking capabilities, Staffline now receives right-to-work check results in less than **two minutes**.



Coverage

- With more than 40 types of documents eligible for right to work, keeping track of how to verify all these diverse IDs is a very challenging task.
- -> Following international document standards and cryptographic document checking, VeriFast can automate the verification of more than 85% of documents eligible for right to work.

Scale

- The staffing company operates in more than 400 sites in the UK and demand can reach up to a thousand checks per day.
- -> Built on top of advanced cloud infrastructure, VeriFast can scale on demand in real time.

Security

- Letting a worker with a suspicious document start working exposes the business to £20,000 fine per worker.
- -> Cryptographic document checking ensures a 99.99% true positive document authenticity rate. Such a robust technology results in checking up to 60% of documents with border grade accuracy leaving the manual checks only for the most challenging cases.

1 The benefits of using cryptographic document checking and biometrics.

Staffline was able to implement a border grade ID check solution to optimize its operations and delight its customers and end-users. This ensured:

- Cutting costs.
- Getting more customers.
- Reducing the risk of fines due to ID fraud.
- Offering a faster on-boarding to their users.



2 What Staffline is saying



Stuart Wistance
IT Director at Staffline

"We engaged with EYN during our search for a digital ID check solution to improve the efficiency of our Right To Work and onboarding processes. We check between 2,000 and 4,000 new workers Right to Work every week, both the accuracy and security of EYN's document verification powered by chip reading technology was a crucial factor for our consideration.

At Staffline, we have a rigorous compliance policy and the EYN ID check service successfully manages this task at scale through innovative and advanced technology. The process provides us accurate results within seconds!

I would recommend the product and the team to any business looking for a secure a scalable ID check solution."

Success

Through VeriFast's accurate document checking technology, along with its biometric matching capability, Staffline made sure its candidate on-boarding reached very high standards. Its new process not only contributed to cutting costs by 9X but also reducing the risk of getting fines.

VeriFast, a border grade ID check solution established short-term and long-term gains for Staffline.

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